



Boarding, Board & Train, and Daycare Policies and Participation Agreement

Please initial each:

_____ I certify that each time I leave my dog(s), _____ with Grace Dog Training & Behavior, my dog is in good health and has not been ill with any communicable conditions in the last 30 days.

_____ I understand and agree that my dog(s) has up-to-date vaccinations or lab result proof of titer tests for rabies, distemper, and bordetella.

_____ I understand and agree that during my dog's stay at Grace Dog Training & Behavior, s/he will be in direct contact with other dogs in the common area. I understand that in any group environment dogs may be exposed to communicable diseases, just like kids in school. This includes, but is not limited to illnesses like kennel cough. Clients are encouraged to discuss any questions or concerns they may have about this with a Grace Dog Training & Behavior team member. As hard as we work to prevent illness through vaccinations, thorough cleaning and sanitizing, we cannot guarantee that your dog will not become sick.

_____ The Grace Dog Training & Behavior staff and volunteers always work to ensure the safest environment possible for people and dogs in a boarding or training setting. I understand and agree that due to the inherent nature of dogs, my dog(s) may injure itself or be injured by another dog despite the reasonable and diligent care by Grace Dog Training & Behavior, and I hereby voluntarily assume the risk of any such damage or injury. I agree that Grace Dog Training & Behavior, its staff and volunteers, cannot be held liable for such issues.

_____ I understand and agree that I am solely responsible for the behavior and acts of my dog. I am financially responsible for any damage or injury caused by my dog(s) while my dog(s) is/are attending Grace Dog Training & Behavior's Board & Train, Boarding, and/or Daycare. I agree to indemnify Grace Dog Training & Behavior against any and all claims for injuries or illness arising out of the keeping of my dog(s) up to and including death.

_____ In the incredibly rare situation where my dog dies while in the diligent care of Grace Dog Training & Behavior, I understand and agree that the staff may transport my dog to my veterinarian or to a nearby veterinarian at the discretion of the staff at Grace Dog Training & Behavior. I do understand that I will be contacted first and foremost if such a situation arises.

_____ I understand and agree that in admitting my dog(s) to Board & Train, Boarding and/or Daycare Grace Dog Training & Behavior, its staff and volunteers, have relied on my representation that my dog(s) is in good health and has not harmed or shown aggressive or threatening behavior towards any person or dog. Participation of my dog in training is at the discretion of the Grace Dog Training & Behavior staff and volunteers, who reserve the right to expel or temporarily remove dogs from training as they deem necessary to ensure the safety of all participants.



_____ I understand and agree that any problem that develops with my dog(s) will be treated as deemed best by the staff at Grace Dog Training & Behavior at their discretion, and that I assume full financial responsibility for any and all expenses incurred due to the actions of my dog(s). The staff at Grace Dog Training & Behavior will make every reasonable attempt to contact owners, owner's emergency contacts, and in some cases, their veterinarians first before administering anything beyond basic First Aid care.

_____ I understand and agree that any and all video and photos taken while my dog is in the care of Grace Dog Training & Behavior can be used for teaching, marketing and any other purpose Grace Dog Training & Behavior sees fit and these will remain the sole property of Grace Dog Training & Behavior, though I may request copies of photos and video taken.

_____ I understand that if my dog is on any medication, the medication will be delivered in the original labeled prescription bottle. The dog should accept the medication easily in a treat, cheese, or peanut butter.

_____ I understand and agree that if my dog is taking medication, Grace Dog Training & Behavior must comply with state law. This law states, "Boarding/training facilities acting as agents for the owner, may administer prescription medication to pet animals being boarded as directed by the owner's veterinarian. If the operators agree to administer prescription medications, the medications must be in the original container issued by a veterinarian or pharmacy and only be administered according to label directions. The label must include: client name/pet name, dosage, drug name, veterinarian's name, and date issued."

_____ I understand and agree that all Daycare, Boarding and Board & Train sessions are by reservation only and all fees must be paid prior to start date.

_____ I understand and agree that Grace Dog Training & Behavior has a 24-hour cancellation policy for Daycare. If I cancel within 24-hours of my reservation, I will forfeit one full day's fees.

_____ I understand and agree to drop my dog off at the training center for Daycare no later than 8:00am. I understand that if I drop off after 8:00am, I will be charged a \$25 late drop off fee. Grace Dog Training & Behavior starts training promptly at 8:00am and late dogs can be disruptive to the learning environment.

_____ I understand and agree to pick up my dog by 5:00pm. I understand that if I pick up after 5:00pm, I will be charged a \$25 late pick up fee. Grace Dog Training & Behavior ends Daycare promptly at 5:00pm to conduct private sessions and group classes and late pickup can be disruptive to the learning environment.

_____ I understand and agree to call Grace Dog Training & Behavior to arrange for pick up or drop off for my dog. Grace Dog Training & Behavior staff will always do our best to support and accommodate requests. I understand and agree to call Grace Dog Training & Behavior to communicate emergencies or delays in getting to the training center.



_____ **No-show, non-cancel policy:** I understand and agree that if I reserve a spot for Daycare and do not show up nor cancel, I will forfeit that day's fee. If I have bought an entire package and/or reserved a spot for my dog(s) for Daycare, every day I do not show or do not cancel, I will be charged each of those reserved days that I do not show up.

_____ **Daycare, Boarding, or Board & Train:** I understand and agree that I will provide my own crate for my dog, that it be comfortable for my dog to be able to stand fully and turn around, and it be provided with a soft mat to lay on inside.

_____ **Daycare, Boarding, or Board & Train:** I understand and agree that my dog may spend up to four hours at a time in its crate for Boarding, or Board & Train (aside from overnight stays) to practice appropriate down time, rest breaks, and nap time.

_____ **Boarding and Board & Train:** I understand and agree that upon making a commitment to board or participate in a Board & Train program with my dog with Grace Dog Training & Behavior, 50% of the total due is required for a deposit immediately. I furthermore understand and agree that all boarding and Board & Train services must be paid in full 2-weeks prior to the program start date.

_____ **Boarding and Board & Train:** I understand and agree that if I cancel 2 weeks (or more) prior to boarding start date, I will forfeit a \$50 administration fee only.

_____ **Boarding and Board & Train:** I understand and agree that if I cancel a reserved boarding stay within 2 weeks of my boarding start date, I forfeit the entirety of my boarding fees. Emergencies will be reviewed at the discretion of the staff at Grace Dog Training & Behavior on a case-by-case basis.

Please make checks payable to: **Grace Dog Training & Behavior.**

You may also mail payment to: **1930 Wadsworth Blvd., Lakewood, CO 80214**

Or call us with credit card information: 303-238-DOGS(3647)

Parent(s) or Guardian(s) must sign for any participating minor (those under 18 years of age) and agree that they are subject to all terms of this document, as set forth above.

Print Name: _____

Signature: _____

Date: _____